

1. Introduction

This community information contains important information for the local community about Rocky's Own Transport Company (ROTC), Helidon Distribution facility. Under Chapter 9 of the Work Health and Safety Regulations, ROTC Helidon Distribution Centre is defined as a Major Hazard facility (MHF)

Comprehensive measures are in place to protect the community from the potential hazards and it is important that you know what to do in the unlikely event of an incident with a potential for off-site impacts of the site

Rocky's Own Transport Company

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2. Operation Overview

ROTC has been operating as a transport company for over 35 years and specialises in the transport of high-risk dangerous goods. The Helidon site has been in operation since 2015 and was determined as a Major Hazard facility in 2018. The site has been operating as an MHF without a single major incident or accident, and is a responsible business that makes an important contribution to the local community employing 45 permanent employees at our Helidon depot.

ROTC operates a distribution centre and transport operations as a niche provider of warehouse and distribution services with a specialised focus on both hazardous and non-hazardous goods, including several Schedule 15 chemicals which belong to the types, classes and categories referred to in table 15.2 of the Queensland Work Health and Safety Regulations 2011.

The site layout consists of several bulk storage locations designed to contain and minimise risk in the unlikely event of a major incident or accident. The operation is based on the inward transport, storage and distribution of the bulk goods.

3. MHF Requirements

ROTC, Helidon Distribution Centre is a licensed Major Hazard Facility and under the terms of the licensing is required to demonstrate to the Regulator (Workplace Health & Safety Queensland) how the facility achieves an acceptable level of risk.

ROTC is required to develop and submit a detailed Emergency Plan and Safety Case Report which demonstrates to the Regulator that:

- All potential major incident scenarios have been identified,
- All hazards which could cause or contribute to a major incident occurring have been identified,
- A comprehensive safety assessment has been undertaken,
- That effective risk control measures have been implemented,
- A comprehensive safety management system has been implemented, &
- A comprehensive emergency response management plan has been implemented.

ROTC Risk Management Controls:

Rocky's Own Transport Company is committed to providing a safe and healthy workplace for all staff, contractors, visitors and the public. We have processes in place to control the potential risk to people, property or the environment and our risk control measures include:

- An extensive understanding of the major incident hazards associated with the facility, whilst ensuring all safeguards are in place, maintained and monitored to assure ongoing acceptable levels of risk
- Consideration of all practicable risk reduction measures to prevent or mitigate a loss of control of processes which could lead to a potential major incident scenario
- Management systems that monitor and control the integrity of equipment and operational practices to reliably sustain safety performance
- Suitable emergency response plans to contain, minimise and control an emergency at the facility.
- Sufficient education and training provided to person working at the facility to enable them to perform competently to the required standards
- Ongoing consultation with employees and other relevant stakeholders to identify and manage risk at the facility
- Reviews of the Management System and the development of additional actions to further reduce any risk where practicable

4. Community Emergency Response

ROTC have a range of measures in place to protect the community from potential adverse effects of the unlikely event of a major incident or accident on the site.

Potential Major Incidents

All though very unlikely ROTC has identified the following potential incidents that could have an off-site impact:

- A major loss of containment of hazardous chemicals causing a toxic fume or vapour
- A major fire involving hazardous chemicals causing toxic fume or vapour

Event Communication

Communication of an event will be made to potentially affected person by phone from the site based on the site emergency contact list. For the wider community information will be provided through Emergency Services and the Lockyer Council.

5. What to do in an Emergency

Our Emergency Plan details how ROTC will act in the event of an emergency and its impacts both on-site and off-site. The plan is shared with Regulators and the Emergency Services and is reviewed annually and updated whenever new information becomes available. All personnel on-site are trained in what to do in an emergency with the facility well placed to deal with any situation through its procedures and Emergency Control Organisation. Any emergency initiated at ROTC will normally be contained on site, and not impact on neighbouring properties or the community. ROTC have a trained Emergency Response Team to be able to rapidly respond to most major incidents and Emergency Services are contacted to all site emergencies.

In the unlikely event that an emergency situation cannot be contained, such as a release of toxic fumes or smoke, ROTC will notify Emergency Services and request immediate assistance. Emergency services will advise the community what action to take, either in person or through radio and television broadcasts. Emergency services will work with representatives from ROTC to define community areas which may be affected.

Due to the location of the site there is limited exposure to the general community. Those who may be affected by an off-site event is limited but will require action. Potentially impacted community may be asked to Evacuate or stay indoors (shelter in place). If you are required to:

1. **EVACUATE:** ROTC recommends that you follow these guidelines:
 - Evacuate promptly and safely as per the direction of Emergency Service personnel
 - Be mindful of the wind direction and where possible avoid being downwind from the ROTC facility.

2. **Stay in Shelter:** ROTC recommends that you follow these guidelines:
 - Enact you site emergency procedure (all business operation in the vicinity of the ROTC site)
 - Go immediately indoors
 - Close all doors and windows and place wet towels along any gaps to seal the room where possible
 - Switch off any exhaust fans and any air conditioners that draw external air into the building
 - Remain indoors until you receive instructions from Emergency Services (Police, Fire) to evacuate
 - Turn on and tune your radio or television to a local station for any updates, or an “all clear message”
 - Limit the use of telephones, particularly mobile phones where possible, to ensure communication lines remain free

6. Contact Details for More Information

If you would like further information about the ROTC Helidon Transport and Distribution Facility, or wish to discuss any of the material contained in this fact sheet, please do not hesitate to contact our Compliance Manager on the details listed below:

Contact: Russell Jackson
Phone: 07 4937 4791 or 0438 777 474
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